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## LYP Health Management Earns URAC Accreditation with the Contact Center 1.0 Certification Program

The designation demonstrates the highest level of commitment to quality healthcare

Cincinnati, OH: Today, LYP Health Management revealed that the company received its URAC Contact Center 1.0 accreditation. URAC is the independent leader in promoting health care quality by setting high standards for clinical practice, consumer protections, performance measurement, operations infrastructure, and risk management. By achieving this status, LYP Health Management demonstrates commitment to quality care, enhanced processes, patient safety and improved outcomes.

"I am proud to be part of this outstanding team that has worked diligently to achieve this designation," said Scott Farmer, CEO of LYP Health Management. "The accreditation process is an arduous task, but we are servants at our core. We are called to care for our associates, clients, and their patients. The URAC certification validates that we are achieving our mission."

LYP Health Management offers exceptional healthcare services and solutions for practices and health care systems. LYP's contact center services deliver the personalized attention and care expected from today's patients. LYP stands for Love Your Patient; our solutions improve the patient experience, reduce patient leakage, maximize the use of in-house staff skillsets, and open revenue stream opportunities for practices and health systems. For more information, visit <u>www.loveyourpatient.com</u>.



About URAC

Founded in 1990 as a non-profit organization, URAC is the independent leader in promoting health care quality and patient safety through renowned accreditation programs. URAC develops its evidence-based standards in collaboration with a wide array of stakeholders and industry experts. The company's portfolio of accreditation and certification programs span the health care industry, addressing health care management and operations, pharmacies, telehealth, health plans, medical practices and more. URAC accreditation is a symbol of excellence for organizations to showcase their validated commitment to quality and accountability.

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